

Complaints dealt with by the Director-General of Communications in October 2025

In October 2025, the Director-General of Communications (“DG Com”) dealt with 47 cases (55 complaints) under the delegated authority of the Communications Authority (“CA”), of which 1 case (1 complaint) was classified as minor breach and 33 cases (39 complaints) as unsubstantiated. The remaining 13 cases (15 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from November 2024 to October 2025 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in October 2025. Figure 3 shows the nature of the complaint classified by the DG Com as minor breach in the month of October 2025.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from November 2024 to October 2025**

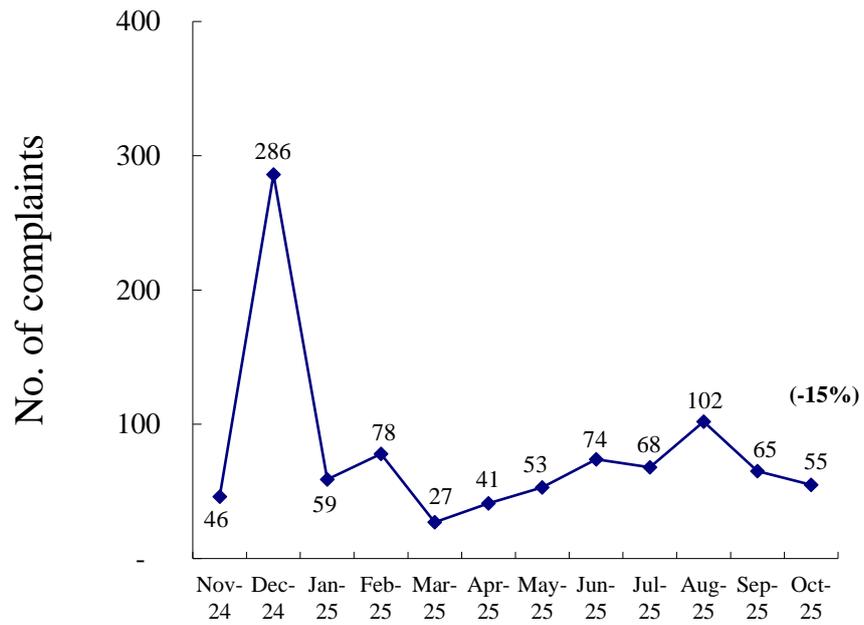


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in October 2025

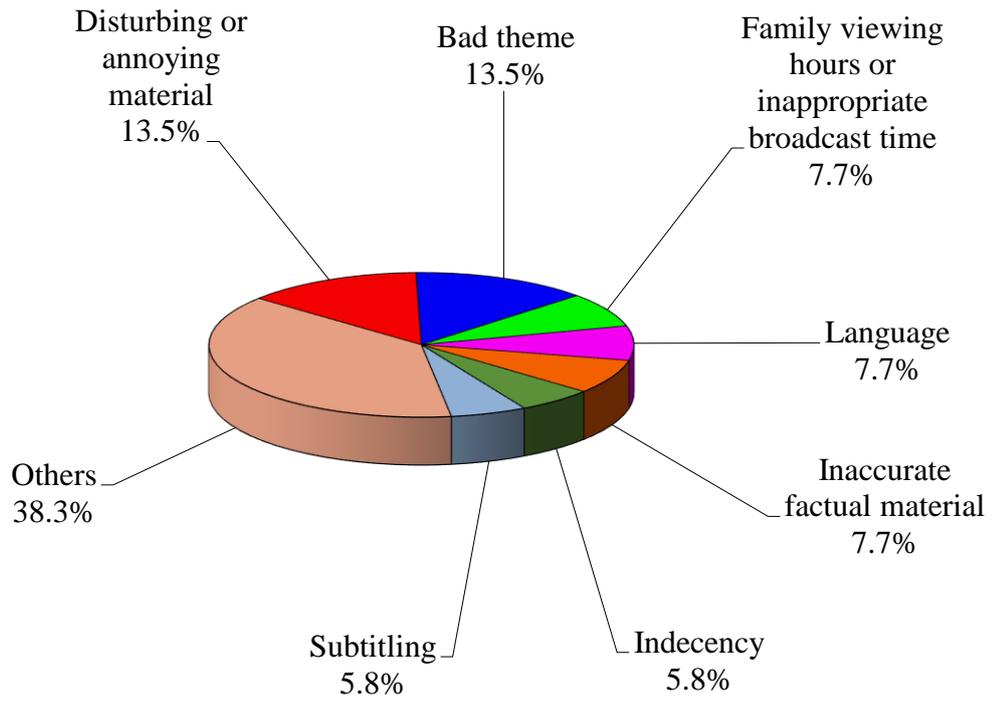


Figure 3

**List of Complaint Case classified by the
Director-General of Communications as Minor Breach
in October 2025**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “News Magazine” (新聞透視)	TVB Jade	23.8.2025	Inaccuracy